



National Electric Power Regulatory Authority

ISLAMIC REPUBLIC OF PAKISTAN

NEPRA Head Office

Ataturk Avenue (East) Sector G-5/1, Islamabad.

Ph: 051-2013200, Fax: 051-2600021

**Consumer Affairs
Department**

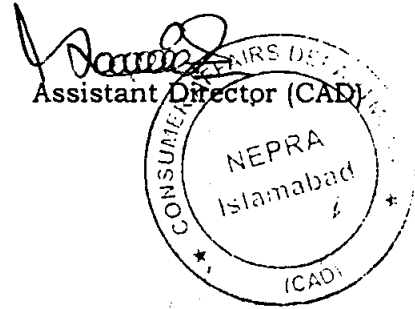
TCD 06/ 4/18 -2023
September 12, 2023

Mr. Naushad Khan S/o Shamshad Khan,
Zaid Town, Piran Ghaib Road, Multan.
0302-7581442

Subject: **-COMPLAINT FILED BY MR. NAUSHAD KHAN S/O SHAMSHAD KHAN,
UNDER SECTION 39 OF THE REGULATION OF GENERATION,
TRANSMISSION AND DISTRIBUTION OF ELECTRIC POWER ACT, 1997,
AGAINST MEPCO REGARDING DISCONNECTION OF ELECTRICITY
CONNECTION (A/C# 19 15173 6302216, 19 15173 6302217, 19 15173
6302215).**
MEPCO-NHQ-21098-04-23

Please find enclosed herewith the decision of the NEPRA Complaints Tribunal dated September 12, 2023, regarding the subject matter for information, please.

Encl: As above



Copy: -

1. Chief Executive Officer,
Multan Electric Power Company (MEPCO),
MEPCO Complex, WAPDA Colony,
Khanewal Road, Multan.
2. C.E/ Customer Services Director,
Multan Electric Power Company (MEPCO),
MEPCO Complex, WAPDA Colony,
Khanewal Road, Multan.
3. Mr. Raheel Azhar, Additional Director,
NEPRA Regional Office, 39-First Floor, Orient Mall,
Khanewal Road, Multan.
4. Executive Engineer/ XEN (Op.), B. Zakariya (Moosa Pak),
Multan Electric Power Company (MEPCO),
Near WAPDA Town (Phase-I), Multan.



**BEFORE THE
NATIONAL ELECTRIC POWER REGULATORY AUTHORITY
(NEPRA)**

MEPCO-NHQ-21098-04-23

Mr. Naushad Khan S/o Shamshad Khan,
Zaid Town, Piran Ghaib Road, Multan.
0302-7581442

... **Complainant**

VERSUS

Chief Executive Officer,
Multan Electric Power Company (MEPCO),
MEPCO Complex, WAPDA Colony,
Khanewal Road, Multan.

,..... **Respondent**

Date of Hearings: August 21, 2023

On behalf of
Complainant: Mr. Tahir Mumtaz Bhutta


Respondent: Mr. Ali Yasir, XEN, MEPCO,

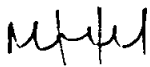
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MEPCO-NHQ-21098-04-23


Reference is made to the hearing held on August 21, 2023 at NEPRA Regional Office, Multan regarding the subject matter.

2. The hearing was attended by both the parties (i.e. MEPCO and the Complainant), wherein the case was discussed at length. During the hearing, it revealed that there is a dispute over property between the Complainant and some other party. Moreover, the case is under process in the Court of Law.

3. In view of the said, this office cannot intervene in the matter. The Complainant is advised to pursue the case at the same forum. In view of the said; further proceedings in the matter are being closed by this office.


(Lashkar Khan Qambrani)
Member (Consumer Complaints Tribunal)/
Director (CAD)


(Moqees ul Hassan)
Member Consumer Complaints Tribunal
Assistant Legal Advisor (CAD)


(Naweed Illahi Shaikh)
Convener Consumer Complaints Tribunal/
Director General (CAD)

Islamabad, September 12, 2023

