



Registrar

National Electric Power Regulatory Authority Islamic Republic of Pakistan

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No. NEPRA/DG(M&E)/LAD-06/3293-95

March 1, 2022

Chief Executive Officer,
Multan Electric Power Company (MEPCO),
MEPCO Complex, WAPDA Colony,
Khanewal Road, Multan.

Subject: DECISION IN THE MATTER OF COMPLAINT FILED BY M/S
PUNJAB INDUSTRIAL ESTATES DEVELOPMENT AND
MANAGEMENT COMPANY (PIEDMC), UNDER SECTION 39 OF THE
REGULATION OF GENERATION, TRANSMISSION AND
DISTRIBUTION OF ELECTRIC POWER ACT 1997, AGAINST MEPCO,
REGARDING ELECTRIFICATION OF COMMERCIAL AREA.
MEPCO-65/06/2021

Please find enclosed herewith the Decision of the Member (Consumer Affairs) dated February 25, 2022 (02 Pages), regarding the subject matter for necessary action and compliance within twenty (20) days, positively.

Encl: As above

(Iftikhar Ali Khan)
Director

Copy to:

1. C.E/ Customer Services Director,
Multan Electric Power Company (MEPCO)
MEPCO Complex, WAPDA Colony,
Khanewal Road, Multan.
2. Chief Engineer (Electrical),
Punjab Industrial Estates Development &
Management Company (PIEDMC),
Commercial Area (North), Sundar Industrial Estate,
Sundar-Raiwind Road, Lahore
Tele: 042-35297203-6



BEFORE THE
NATIONAL ELECTRIC POWER REGULATORY AUTHORITY
(NEPRA)

MEPCO-65/06/2021

Punjab Industrial Estates Development &
Management Company (PIEDMC),
Commercial Area (North), Sundar Industrial Estate,
Sundar-Raiwind Road, Lahore.

.....**Complainant**

VERSUS

Multan Electric Power Company (MEPCO)
MEPCO Complex, WAPDA Colony,
Khanewal Road, Multan.

.....**Respondent**

Date of Hearing: i. June 24, 2021
ii. December 01, 2021

Petitioner: Mr. Muneeb Ahmed, Chief Engineer (Electrical), PIEDMC.

Respondent: Mr. Itrat Hussain, Chief Engineer (P&E), MEPCO.

Subject: **DECISION IN THE MATTER OF COMPLAINT FILED BY M/S PUNJAB INDUSTRIAL ESTATES DEVELOPMENT AND MANAGEMENT COMPANY (PIEDMC), UNDER SECTION 39 OF THE REGULATION OF GENERATION, TRANSMISSION AND DISTRIBUTION OF ELECTRIC POWER ACT 1997, AGAINST MEPCO, REGARDING ELECTRIFICATION OF COMMERCIAL AREA.**

DECISION

This decision shall dispose of the complaint of M/s Punjab Industrial Estates Development and Management Company (hereinafter referred to as 'PIEDMC' or 'Complainant') against Multan Electric Power Company ("hereinafter referred to as 'Respondent' or MEPCO") filed under Section 39 of the Regulation of Generation, Transmission and Distribution of Electric Power Act 1997.

2. The brief facts of the case are that the Complainant submitted that they approached MEPCO to process the case for electrification of commercial area of Multan Industrial Estate but NOCs from the concerned civic agencies were demanded by MEPCO. In this regard, the Complainant submitted that NOCs from the civic agencies are not required in the industrial area and requested that MEPCO be directed to issue demand notice for electrification of commercial area of PIEDMC on cost deposit basis. The matter was taken up with MEPCO. In response, MEPCO vide their letter dated March 9, 2021 submitted that the layout plan for electrification provided by PIEDMC is without the approval of the

concerned civic agencies which is mandatory as per Consumer Service Manual-2021.


3. Hearings in the matter were held on June 24, 2021 and December 01, 2021 at NEPRA Head Office, Islamabad wherein the matter was discussed in detail and the parties advanced their respective arguments.

4. The case has been examined in detail in light of written/verbal arguments of the parties and available record. Following has been concluded.

- i) PIEDMC is a Semi Government organization established under the Companies Ordinance 1984.
- ii) PIEDMC approached MEPCO for electrification of commercial area of Multan Industrial Estate. In response, MEPCO asked them to provide NOCs of concerned civic agencies.
- iii) The PIEDMC approached Metropolitan Corporation, Multan (MCM) & Multan Development Authority (MDA) whereby both the agencies intimated PIEDMC that the Punjab Industrial Estate, Multan does not fall under their jurisdiction.
- iv) As per Consumer Service Manual; NOC or approval of layout plan by Civic Authority is required for provision of connection. In this case the related Civic agencies have no objection as both the agencies have submitted that the Punjab Industrial Estate does not fall under their jurisdiction.
- v) According to the Consumer Eligibility Criteria (2003), every person has right to be provided with electric power services subject to the fulfillment of the eligibility criteria.

4. Since PIEDMC is a Semi Government Department and Multan Cantonment Board and Multan Development Authority have given statements that the area of PIEDMC is not under their jurisdiction. In view of the said; MEPCO may provide connection to commercial area of Punjab Industrial Estate, Multan.

5. Foregoing in view, MEPCO is directed to approve the case for electrification of commercial area of Punjab Industrial Estate, Multan after completing other codal formalities. A preliminary report in this regard be submitted to this office within twenty (20) days.


(Rehmatullah Baloch)
Member (Consumer Affairs)

Islamabad, February 25, 2022