



National Electric Power Regulatory Authority

ISLAMIC REPUBLIC OF PAKISTAN

NEPRA Head Office

Ataturk Avenue, (East) Sector G-5/1, Islamabad.

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Consumer Affairs Department

TCD.05/

8/6

-2025

February 25, 2025

Chief Executive Officer (CEO),
Lahore Electric Supply Company (LESCO),
22-A, Queen's Road Lahore.

Subject: **DECISION IN THE MATTER OF COMPLAINT FILED BY MR. MUHAMMAD REHAN ASHRAF, PROJECT DIRECTOR, FAZAIA HOUSING SCHEME-1, UNDER SECTION 39 OF THE REGULATION OF GENERATION, TRANSMISSION & DISTRIBUTION OF ELECTRIC POWER ACT, 1997, AGAINST LESCO REGARDING RE-LOCATION OF GRID STATION. LESCO-NHQ-42115-08-24**

Please find enclosed herewith the decision of NEPRA Complaints Resolution Committee (CRC) dated February 25, 2025, regarding the subject matter for necessary action.

Encl: As above

(Signature)
(Muhammad Bilal)
Additional Director (CAD)
NEPRA
Islamabad
(CAD)

Copy to:

1. Chief Engineer/Customer Services Director,
LESCO, 22-A, Queen's Road, Lahore.
2. Chief Engineer (P&E),
LESCO, 22-A, Queen's Road, Lahore.
3. Director (Commercial),
LESCO, 22-A, Queen's Road, Lahore.
4. Rana Rizwan Sibghatullah,
Incharge Complaint Cell, (Focal Person to NEPRA),
LESCO, 22a-A, Queens Road, Lahore.
5. Assistant Director, NEPRA Regional Office,
54-B, Link Arcade, GECH Society, Phase-3,
Link Road, Model Town, Lahore.
6. Mr. Muhammad Rehan Ashraf, Project Director,
Fazaia Housing Scheme-1, Raiwind Road, Lahore.
042-111-111-347



BEFORE THE
NATIONAL ELECTRIC POWER REGULATORY AUTHORITY
(NEPRA)

Complaint No. LESCO-NHQ-42115-08-24

M/s Fazaia Housing Scheme-1,
Through Mr. Muhammad Rehan Ashraf, Project Director
Fazaia Housing Scheme-1, Raiwind Road, Lahore.

..... Complainant

Versus

Lahore Electric Supply Company (LESCO),
22-A, Queens Road, Lahore.

..... Respondent

Date of Hearing: October 02, 2024
November 14, 2024
February 04, 2025

**On behalf of:
Complainant:**

- (1) Mr. Muhammad Rehan Ashraf
- (2) Flt. Lt. Farhan Akhtar

Respondent:

- (1) Mr. Imran Mehmood, Chief Engineer (P&D), LESCO
- (2) Mr. Rustam Ali, Dy. Manager

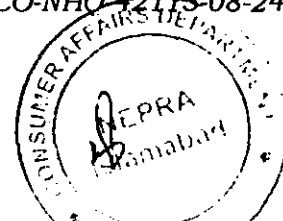
Subject: DECISION IN THE MATTER OF COMPLAINT FILED BY M/S FAZAIA HOUSING SCHEME-1 THROUGH MR. MUHAMMAD REHAN ASHRAF, PROJECT DIRECTOR UNDER SECTION 39 OF THE REGULATION OF GENERATION, TRANSMISSION & DISTRIBUTION OF ELECTRIC POWER ACT, 1997, AGAINST LESCO REGARDING RE-LOCATION OF GRID STATION

This decision shall dispose of the complaint filed by M/s Fazaia Housing Scheme-1, through Mr. Muhammad Rehan Ashraf, Project Director (hereinafter referred to as "society" or the "Complainant" or the "Sponsor") against Lahore Electric Supply Company (hereinafter referred to as the "LESCO") under Section 39 of the Regulation of Generation, Transmission and Distribution of Electric Power Act, 1997 (hereinafter referred to as the "NEPRA Act").

2. Brief facts of the case are that underground external electrification work of the society was approved by LESCO vide letter dated January 19, 2009 for 15.902 MW. Accordingly the Fazaia Housing Scheme transferred 32-Kanal land to LESCO and paid the relevant charges to LESCO. According to the approved terms and conditions, the underground distribution network within the society was required to be laid down by the Sponsor, however, construction work of grid station alongwith transmission lines was to be executed by LESCO. Due to issue of right of way for construction of transmission lines, the said grid station was not completed. Later on LESCO suggested alternate route thereby necessitating construction of another grid station at some another location. General Manager (Tech.) LESCO vide Memo No. 778-88/GM (T)-155 dated March 14, 2023 issued approval of the case and committed for provision of underground cable at LESCO's cost in consequence of the re-routing of the transmission line and connected grid station. However,

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CRC Decision: M/s Fazaia Housing Scheme-1 vs LESCO (LESCO-NHQ-42115-08-24)



during the hearings, LESCO officials submitted that the GM (Tech.) had issued the approval for provision of underground cable without approval/consent of the higher ups which is not binding upon LESCO and refused to own the letter. LESCO was directed vide this office order dated December 06, 2024 to conduct a high level inquiry headed by an officer not below the rank of General Manager that as to why an approval was issued by GM (Tech.) which is not being owned by LESCO. Whether the said approval was issued by the GM (Tech.) at his own will or otherwise.


3. During the hearing held on February 04, 2025, the parties informed that the issue of underground cables has been resolved mutually between the parties (LESCO & the Sponsor), however, the Sponsor raised another issue regarding extension of load from 15.902 MW to 25 MW (net extension 9.098 MW). Clause-2.6 of Consumer Service Manual (CSM) provides that construction of grid station alongwith associated transmission lines is required for load above 20 MW. In the instant case, civil work of relocated grid station has been completed and 32-Kanal land has already been provided to LESCO by the Sponsor in lieu of construction of grid station, therefore, there is no need for provision of additional land for extension load.


4. After detailed deliberation and discussion following was mutually agreed between the parties (LESCO and M/s Fazaia Housing Scheme-1):

- (i) The issue of cable has been resolved between the parties i.e. LESCO and M/s Fazaia Housing Scheme-1. As such there is no need for any action by this office.
- (ii) The load of 15.902 is already sanctioned. New load exceeding 15.902 MW will be met through an additional power transformer to be installed by LESCO on cost deposit basis which will solely be utilized for the society alongwith entitlement of extension of load in future upto the maximum capacity of the said transformer. Capacity of power transformer will be decided by LESCO in accordance with the requested load. Extension of load shall be subject to completion of all codal formalities.
- (iii) The land of 32-Kanal has already been provided, therefore, no additional land in lieu of extension of load will be required.

5. Foregoing in view, LESCO is directed to proceed accordingly. Further proceedings in the matter are being closed by this office in above terms.


(Lashkar Khan Qambrani)
Member, Complaints Resolution Committee/
Director (CAD)


(Muhammad Irfan-ul-Haq)
Member, Complaints Resolution Committee/
Assistant Legal Advisor


(Naveed Illahi Shaikh)
Convener, Complaints Resolution Committee/
Director General (CAD)

Islamabad, February 25, 2025

