



**National Electric Power Regulatory Authority**

ISLAMIC REPUBLIC OF PAKISTAN  
NEPRA Head Office Ataturk Avenue (East),  
Sector G-5/1, Islamabad.  
Ph:051-2013200, Fax: 051-2600021

**Consumer Affairs  
Department**

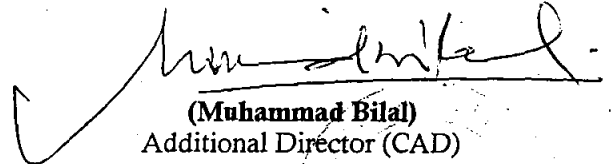
TCD.05/ 2627-2024  
June 12, 2024

Chief Executive Officer,  
Lahore Electric Supply Company (LESCO),  
22-A, Queen's Road Lahore.

Subject: **COMPLAINT FILED BY SECRETARY, PAKISTAN EXPATRIATES CO-  
OPERATIVE HOUSING SOCIETY (PECHS) IZMIR LTD., UNDER SECTION 39  
OF THE REGULATION OF GENERATION, TRANSMISSION AND  
DISTRIBUTION OF ELECTRIC POWER ACT, 1997 AGAINST LESCO  
REGARDING EXTENSION OF LOAD FROM 4.95MW TO 7.5 MW.**  
LESCO-NHQ-32940-12-23

Please find enclosed herewith the Decision of NEPRA Complaints Resolution Committee (CRC) dated June 12, 2024, regarding the subject matter for necessary action and compliance within thirty (30) days, positively.

**Encl:** As above

  
(Muhammad Bilal)  
Additional Director (CAD)

**Copy to:**

1. Chief Engineer/Customer Services Director,  
LESCO, 22-A, Queen's Road, Lahore.
2. Chief Engineer (Planning), LESCO,  
22-A, Queen's Road, Lahore.
3. Manager (Commercial), LESCO,  
22-A, Queen's Road, Lahore.
4. Rana Rizwan Sibghatullah  
Incharge Complaint Cell, (Focal Person to NEPRA) LESCO,  
22-A, Queens Road, Lahore.
5. Secretary, Pakistan Expatriates Co-operative -  
Housing Society (PECHS) Izmir Ltd.,  
Flat No. 1, Izmir Society Plaza, Block# A, Commercial,  
Izmir Housing Society, Canal Bank Road, Lahore.  
Email: pechsizmir@hotmail.com  
Phone : 04235961720



BEFORE THE  
NATIONAL ELECTRIC POWER REGULATORY AUTHORITY  
(NEPRA)

Complaint No. LESCO-NHQ-32940-12-23

Secretary, Pakistan Expatriates Co-operative –  
Housing Society (PECHS) Izmir Ltd.,  
Flat No. 1, Izmir Society Plaza, Block# A,  
Commercial, Izmir Housing Society,  
Canal Bank Road, Lahore.  
Email: pechsizmir@hotmail.com  
Phone : 04235961720

..... Complainant

Lahore Electric Supply Company (LESCO),  
22-A, Queen's Road Lahore.

..... Respondent

Subject: COMPLAINT FILED BY SECRETARY, PAKISTAN EXPATRIATES CO-OPERATIVE HOUSING SOCIETY (PECHS) IZMIR LTD., UNDER SECTION 39 OF THE REGULATION OF GENERATION, TRANSMISSION AND DISTRIBUTION OF ELECTRIC POWER ACT, 1997 AGAINST LESCO REGARDING EXTENSION OF LOAD FROM 4.95 MW TO 7.5 MW.

Reference is made to the hearing held on May 16, 2024 at NEPRA Head Office, Islamabad, regarding the subject matter.

2. During the hearing it has been observed that handing/taking over of distribution system of M/s Pakistan Expatriates Co-Operative Housing Society (PECHS) Izmir Ltd is already in progress in light of decision of NEPRA issued vide letter No. NEPRA/DG(CAD)/TCD-05/36972-79 dated September 17, 2021. PECHS Izmir vide the instant complaint has requested for enhancement of load from to 4.95MW TO 7.5 MW due to increasing population of the Society and over loading issues to be faced in the summer season and provision of a separate feeder for Phase-II.

3. Please be informed that the PECHS Izmir has handed over land for construction of Grid Station to LESCO. They are willing to hand over their distribution system to LESCO for which their case is under process with LESCO. During the hearing, LESCO officials apprised that the assessment of healthiness of the distribution system of PECHS (Izmir) is being carried out for taking over the system and a report in this regard will be submitted within thirty (30) days.

4. Foregoing in view, please direct the concerned officials to enhance the load of M/s Pakistan Expatriates Co-Operative Housing Society (PECHS) Izmir Ltd from 4.95 MW TO 7.5 MW after completion of all the codal formalities on interim basis till finalization of taking over of the distribution system by LESCO. Compliance report in this regard be submitted within thirty (30) days.

  
(Lashkar Khan Qambrani)

Member, Complaints Resolution Committee/  
Director (CAD)

  
(Moqem ul Hassan)

Member, Complaints Resolution Committee/  
Assistant Legal Advisor (CAD)

  
(Naweed Illahi Shaikh)

Convener, Complaints Resolution Committee/  
Director General (CAD)

Islamabad, June 12, 2024

