



**National Electric Power Regulatory Authority**

ISLAMIC REPUBLIC OF PAKISTAN

NEPRA Head Office

Ataturk Avenue (East) Sector G-5/1, Islamabad.

Ph:051-2013200, Fax: 051-2600021

**Consumer Affairs  
Department**

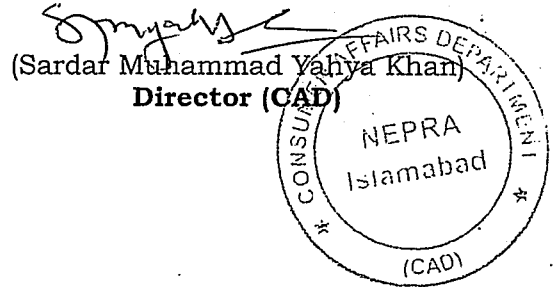
TCD.05/ <sup>5447</sup> -2023  
November 27, 2023

**Mrs. Bashiran Bibi W/o Haji M. Siddique,**  
Chak No. 566/GB, Namdaarwala,  
Tehsil Jaranwala, Faisalabad.  
0342-7847727

Subject: **COMPLAINT FILED BY MRS. BASHIRAN BIBI W/O HAJI MUHAMMAD SIDDIQUE, UNDER SECTION 39 OF THE REGULATION OF GENERATION, TRANSMISSION AND DISTRIBUTION OF ELECTRIC POWER ACT, 1997 AGAINST LESCO REGARDING CHANGE OF PROPERTY OWNERSHIP (A/C# 19161204270015R, 45118120427001R).**  
**LESCO-LHR-25307-06-23**

Please find enclosed herewith the decision of NEPRA Consumer Complaints Tribunal dated November 27, 2023 regarding the subject matter for your information, please.

**Encl: As above**



**Copy to:**

1. Chief Executive Officer (CEO),  
LESCO, 22-A, Queen's Road, Lahore.
2. Chief Engineer/Customer Services Director,  
LESCO, 22-A, Queen's Road, Lahore.
3. Engr. Dr. Bilal Masood, (Incharge/Additional Director),  
NEPRA Provincial Office, 1st Floor, Link Arcade,  
54B, GECH Society, Phase 3, Link Road, Model Town,  
Lahore.
4. Manager (Commercial), LESCO,  
22-A, Queen's Road, Lahore.
5. Ms. Masooma Adil,  
Manager/Incharge Complaint Cell, (Focal Person to NEPRA)  
LESCO, 22a-A, Queens Road, Lahore.  
Email: dmcs1lesco@gmail.com



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Tehsil Jaranwala, Faisalabad.  
0342-7847727

**.... Complainant**

**Versus**

**Lahore Electric Supply Company (LESCO)**  
22-A, Queens Road, Lahore.

**.... Respondent**

**Hearing Date: July 07, 2023 (at NEPRA Provincial Office, Lahore)**

**On Behalf of Complainant:** Mr. Muhammar Zafar

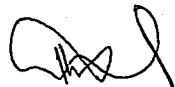
**On Behalf of LESCO:** Mr. Naeem Ahsan, XEN, Nankana Division LESCO,  
Mr. Muhammad Yaseen, AM(CS),  
Hafiz Sikandar, AM (Op.).

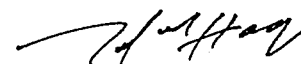
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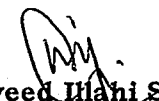
Reference is made to your complaint filed with NEPRA, regarding the subject matter.

2. Please be informed that the dispute relates to property ownership which does not fall under the purview of NEPRA. You are, therefore, advised to approach appropriate forum for redressal of your grievances.

3. Foregoing in view, further proceedings in the matter are being closed by this office.

  
**(Lashkar Khan Qambrani)**  
Member (Consumer Complaints Tribunal)/  
Director (CAD)

  
**(Muhammad Irfan-ul-Haq)**  
Member Consumer Complaints Tribunal  
Assistant Legal Advisor

  
**(Naveed Illahi Shaikh)**  
Convener Consumer Complaints Tribunal/  
Director General (CAD)

**Islamabad, November 27, 2023**

