



National Electric Power Regulatory Authority

ISLAMIC REPUBLIC OF PAKISTAN

NEPRA Head Office

Ataturk Avenue (East) Sector G-5/1, Islamabad.

Ph: 051-2013200, Fax: 051-2600021

**Consumer Affairs
Department**

TCD.05/ 2080 -2024
May 6, 2024

Mr. Munir Ahmad S/o Muhammad Ramzan,
Utility Stores Corporation of Pakistan,
Near RHC Hospital Kanganpur,
Tehsil Chunian, District Kasur.

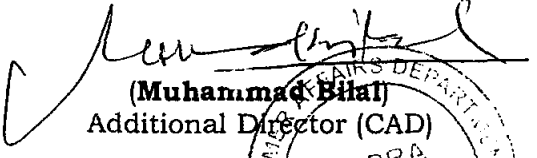
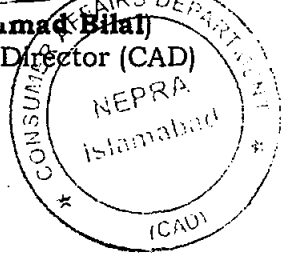
**Subject: Order of Honorable Lahore High Court, Lahore in Writ Petition
No. 11144-2024: Mr. Munir Ahmad S/o Muhammad Ramzan VS
FoP, NEPRA & LESCO.**

Please find enclosed herewith the decision of the NEPRA Complaints Resolution Committee dated May 06, 2024, regarding the subject matter for your information, please.

Encl: As above

Copy to:

1. Chief Executive Officer (CEO),
Lahore Electric Supply Company (LESCO),
22-A, Queen's Road Lahore.
2. Chief Engineer/Customer Services Director,
LESCO, 22-A, Queen's Road, Lahore.
3. Manager (Commercial),
LESCO, 22-A, Queen's Road, Lahore.
4. Rana Rizwan Sibghatullah,
Incharge Complaint Cell, (Focal Person to NEPRA)
LESCO, 22a-A, Queens Road, Lahore.
5. Executive Engineer/XEN (Operation),
Hujra Division, 132 KV Grid Station,
Hujra Shah Mugeem, Tehsil Depalpur,
District Kasur.


(Muhammad Bilal)
Additional Director (CAD)




BEFORE THE
NATIONAL ELECTRIC POWER REGULATORY AUTHORITY
(NEPRA)

Complaint No. LESCO-NHQ-34980-02-24

Mr. Munir Ahmad S/o M. Ramzan,
Utility Stores Corporation of Pakistan,
Near RHC Hospital Kanganpur,
Tehsil Chunian, District Kasur

.... Complainant

Versus

Lahore Electric Supply Company (LESCO)
22-A, Queens Road, Lahore.

.... Respondent

Date of Hearing: March 06, 2024

On behalf of: Mr. Muzammil Rafiq

Complainant:

Respondent: N/A

Subject: Order of Honorable Lahore High Court, Lahore in Writ Petition
No. 11144-2024: Mr. Munir Ahmad S/o Muhammad Ramzan VS
FoP, NEPRA & LESCO.

In pursuance to the Order of Honorable High Court, Lahore dated February 20, 2024, in Writ Petition No. 11144/2024, this decision shall dispose of the complaint filed by Mr. Munir Ahmad S/o Muhammad Ramzan, Village Dahar Hujra Shah Muqem (hereinafter referred to as the "Complainant") against Lahore Electric Supply Company Limited (hereinafter referred to as the "Respondent" or "LESCO"), under Section 39 of the Regulation of Generation, Transmission and Distribution of Electric Power Act, 1997 (hereinafter referred to as the "NEPRA Act").

2. The Honorable Lahore High Court, Lahore in Writ Petition No. 11144/2024 directed NEPRA to pass a decision on the petitioner's representation. Accordingly, a hearing was conducted on March 06, 2024 which was attended by the representative of the Complainant only whereas LESCO officials assured to adjust the bill and submit report to this office within two (02) weeks. In view of the said, LESCO has submitted report vide letter No. 2721-23 dated April 01, 2024 whereby it has been informed that the bill of the Complainant has been revised and the issue of the Complainant has been resolved.

3. In view of the said, further proceedings in the matter are being closed by this office.

(Lashkar Khan Qambrani)

Member, Complaints Resolution Committee/
Director (CAD)

(Moqem ul Hassan)

Member, Complaints Resolution Committee/
Assistant Legal Advisor (CAD)

(Naweed Illahi Shaikh)

Convener, Complaints Resolution Committee/
Director General (CAD)

Islamabad, May 06, 2024

