



National Electric Power Regulatory Authority

ISLAMIC REPUBLIC OF PAKISTAN

NEPRA Head Office

Ataturk Avenue (East) Sector G-5/1, Islamabad.

Ph:051-2013200, Fax: 051-2600021

**Consumer Affairs
Department**

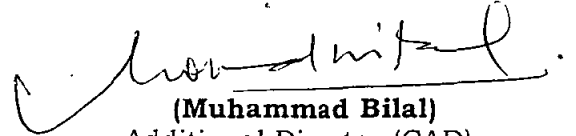
TCD.05/ 967 -2024
February 27, 2024

Chief Executive Officer (CEO),
Lahore Electric Supply Company (LESCO),
22-A, Queen's Road Lahore.

Subject: **DECISION IN THE MATTER OF COMPLAINT FILED BY CHIEF EXECUTIVE OFFICER, M/S PAKISTAN EXPO CENTRES PRIVATE LIMITED, UNDER SECTION 39 OF THE REGULATION OF GENERATION, TRANSMISSION AND DISTRIBUTION OF ELECTRIC POWER ACT, 1997 AGAINST LESCO REGARDING CHANGE OF TARIFF (A/C# 24 11273 0000001).**
LESCO-NHQ-30055-10-23

Please find enclosed herewith the decision of NEPRA Consumer Complaints Tribunal dated February 27, 2024 regarding the subject matter for necessary action and compliance within thirty (30) days, positively.

Encl: As above


(Muhammad Bilal)
Additional Director (CAD)

Copy to:

1. Chief Engineer/ Customer Services Director,
LESCO, 22-A, Queen's Road, Lahore.
2. Manager (Commercial),
LESCO, 22-A, Queen's Road, Lahore.
3. Rana Rizwan Sibghatullah,
Manager/ Incharge Complaint Cell, (Focal Person to NEPRA)
LESCO, 22a-A, Queens Road, Lahore.
Email: dmcs1lesco@gmail.com
4. Chief Executive Officer,
M/s Pakistan Expo Centres Private Limited,
1-A Abdul Haque Rd, Trade Centre Commercial Area,
Phase-II Johar Town, Lahore.
042-111092042



**BEFORE THE
NATIONAL ELECTRIC POWER REGULATORY AUTHORITY
(NEPRA)**

Complaint No. LESCO-NHQ-30055-10-23

Chief Executive Officer

M/s Pakistan Expo Centers Private Limited,
1-A Abdul Haque Road, Trade Centre Commercial Area,
Phase-II, Johar Town, Lahore.
Contact# 042-111092042

.....

Complainant

VERSUS

Lahore Electric Supply Company (LESCO)

22-A, Queen's Road, Lahore.

.....

Respondent

Date of Hearing: October 27, 2023

On behalf of:

Complainant: Ms. Maryam Khawar, CEO Expo Centre

Respondent: Mr. Tariq Usman Khan, Addl. DG (Commercial)

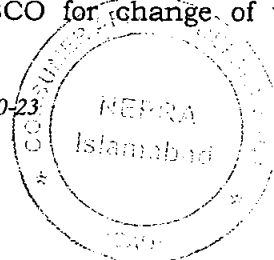
Subject: **DECISION IN THE MATTER OF COMPLAINT FILED BY CHIEF EXECUTIVE OFFICER, M/S PAKISTAN EXPO CENTERS PRIVATE LIMITED UNDER SECTION 39 OF THE REGULATION OF GENERATION TRANSMISSION AND DISTRIBUTION OF ELECTRIC POWER ACT, 1997 AGAINST LESCO REGARDING CHANGE OF TARIFF (A/C# 24 11273 0000001)**

DECISION

This decision shall dispose of the matter referred by Ministry of Commerce pertaining M/s Pakistan Expo Center Private Limited (hereinafter referred to as the "PEC" or "the Complainant") against Lahore Electric Supply Company (hereinafter referred to as the "Respondent" or "LESCO"), under Section 39 of the Regulation of Generation, Transmission and Distribution of Electric Power Act, 1997 (hereinafter referred to as the "NEPRA Act").

2. The brief facts of the case are that Ministry of Commerce vide letter dated October 17, 2023 referred the matter wherein the Complainant submitted that Pakistan Expo Center Private Limited is an autonomous body of Ministry of Commerce. The Expo Center promotes diverse sectors through its trade exhibitions and sets the stage for a brighter economic future. LESCO issued electricity bill for the month of August, 2023 amounting to Rs. 17 Million which is 80% of its earnings for the month of August, 2023. Such a substantial electricity bill places a considerable strain on financial resources and directly impact the ability of PEC to operate efficiently. LESCO is charging the PEC at commercial rates of electricity. The continued billing of electricity on commercial category will render the PEC non-competitive and ultimately it will face financial stringency. In view of the said, Ministry of Commerce requested NEPRA to intervene and resolve the issue of PEC with the primary objective to change the tariff from Commercial Tariff (A-2) to the General Services Tariff (A-3), which is applicable to Government industries.

3. Simultaneously, LESCO vide letter date October 17, 2023 sought clarification from NEPRA, that whether existing tariff under Commercial A-2(C) shall be continued or Expo Center shall be charged with General Services Tariff (A-3). LESCO further submitted that Management of Expo Center Lahore has requested LESCO for change of tariff from



Commercial to (A-3) being Government entity. The electricity connection of Expo Centre Lahore was energized under tariff A-2(C) with sanction load of 4500 kW on December 09, 2009. Since the date of connection, Expo Centre is being billed under tariff A-2(C). Since commercial activity is being held in Expo Centre, therefore, application of commercial tariff i.e. A-2(C) is appropriate, however Expo Centre is of the view that being a Government entity working under the Ministry of Commerce, tariff for Government entities i.e. (A-3) should be applicable.

4. In order to proceed further a hearing was held at NEPRA Head Office, Islamabad wherein both the parties participated and case was discussed in detail. The representative of Expo Centre informed that only expo oriented events are organized and no other commercial activities i.e. wedding ceremonies, parties or private functions are being organized at the Expo Centre.

5. The case has been analyzed in the light of the arguments advanced by the parties, documents placed on record and applicable law. Following has been concluded:

- (i) Ministry of Commerce vide letter dated October 17, 2023 requested NEPRA to intervene and resolve the issue of M/s Pakistan Expo Center Private Limited Lahore being an autonomous body of Ministry of Commerce with the primary request to change the tariff from Commercial Tariff (A-2) to the General Services Tariff (A-3), which is applicable to Government industries.
- (ii) The electricity connection of Expo Centre Lahore was energized under tariff A-2(C) with sanction load of 4500 kW on December 09, 2009. Since the date of connection, Expo Centre is being billed under tariff A-2(C).
- (iii) Expo Centre Karachi is being charged under C-2 tariff by K-Electric. There is a mixed load at the Expo Centre Lahore i.e. offices, stalls etc., and no other commercial activities such as wedding ceremonies, parties or private events are being organized/conducted at the Expo Centre Lahore, as such the appropriate tariff for Expo Centre Lahore is Bulk Supply (C-2) tariff.
- (iv) Terms and Conditions of Tariff for Bulk supply are reproduced hereunder:
"Bulk Supply. Bulk Supply means the supply given at one point for self-consumption to mix-load consumer not selling to any other consumer such as residential, commercial, tube-well and others".

6. In view of the above mentioned facts, LESCO is directed to change the tariff from Commercial Tariff (A-2) to the Bulk Supply (C-2) with immediate effect since the load is of Expo Centre Lahore is mixed and the facility is being used for offices, stalls and exhibition purposes. A report in the matter be submitted within thirty (30) days. Please note that this decision is applicable in the instant case only and the same shall not be taken as precedent for other such like cases.

6۔ مندرجہ بالا حقائق کی روشنی سے یہ اخذ کیا جاتا ہے کہ پاک ایکسپو سنٹر لاہور کا لوڈ متفرق ہے کیونکہ اس جگہ پر دفاتر، سٹال وغیرہ موجود ہیں لہذا الیکو کو ہدایت کی جاتی ہے کہ پاک ایکسپو سنٹر لاہور کے ٹیرف کو کمرشل ٹیرف (A-2) سے بلک سپلائی (C-2) ٹیرف میں فوراً تبدیل کر دیا جائے، یہ فیصلہ فوری طور پر نافذ العمل ہو گا۔ براہ کرم نوٹ فرمائیں، اس فیصلے کا اطلاق موجودہ کیس پر ہو گا۔ اور ان نوعیت کے کسی اور کیس میں حوالہ کے طور پر استعمال نہیں کیا جائے گا۔ تعمیل کی مہلک پورٹ تیس (30) ایام کے اندر پیش کی جائے

(Lashkar Khan Qambrani)
Member (Consumer Complaints Tribunal)/
Director (CAD)

(Moqem ul Hassan)
Member Consumer Complaints Tribunal
Assistant Legal Advisor (CAD)

(Naweed Hlahti Shaikh)
Convener Consumer Complaints Tribunal/
Director General (CAD)

Islamabad, February 27, 2024