



**National Electric Power Regulatory Authority**

ISLAMIC REPUBLIC OF PAKISTAN

NEPRA Head Office

Ataturk Avenue (East) Sector G-5/1, Islamabad.

Ph: 051-2013200, Fax: 051-2600021

**Consumer Affairs  
Department**

TCD 05/ 4221 -2023  
September 19, 2023

Chief Executive Officer (CEO),  
Lahore Electric Supply Company (LESCO),  
22-A, Queen's Road Lahore.

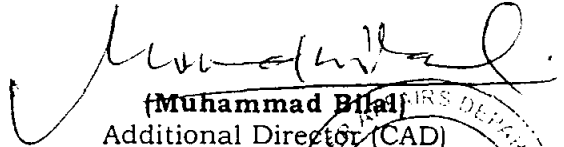
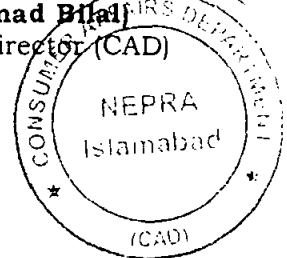
Subject:- **DECISION IN THE MATTER OF COMPLAINT FILED BY BRIG. (R) BAKHTIYAWAR LAL HUSSAIN, DIRECTOR SERVICES (BTPL) UNDER SECTION 39 OF THE REGULATION OF GENERATION, TRANSMISSION AND DISTRIBUTION OF ELECTRIC POWER ACT, 1997 AGAINST LESCO REGARDING DELAY IN APPROVAL FOR CONSTRUCTION OF GRID STATION**  
**LESCO-NHQ-26347-07-23**

Please find enclosed herewith the decision of the NEPRA Consumer Complaints Tribunal dated September 19, 2023 regarding the subject matter for necessary action.

**Encl: As above**

Copy to:

1. Chief Engineer/Customer Services Director,  
LESCO, 22-A, Queen's Road, Lahore.
2. Chief Engineer (Planning),  
LESCO, 22-A, Queen's Road, Lahore.
3. Manager (Commercial),  
LESCO, 22-A, Queen's Road, Lahore.
4. Ms. Masooma Adil,  
Manager/ Incharge Complaint Cell, (Focal Person to NEPRA)  
LESCO, 22-A, Queen's Road, Lahore.  
Email: [dmcs1lesco@gmail.com](mailto:dmcs1lesco@gmail.com)
5. Brig. Bakhtiyawar Lal Hussain (Director Services BTPL),  
Bahria Orchard, Raiwind Road, Bahria Town, Lahore  
Tel: 042-35451384

  
(Muhammad Bilal)  
Additional Director (CAD)  




**BEFORE THE  
NATIONAL ELECTRIC POWER REGULATORY AUTHORITY  
(NEPRA)**

**Complaint No. LESCO-NHQ-26347-07-23**

**Brig. Bakhtiyawar Lal Hussain (Director Services BTPL),** ..... **Complainant**  
Bahria Orchard, Raiwind Road, Bahria Town, Lahore  
Tel: 042-35451384

**Versus**

**Lahore Electric Supply Company (LESCO)** ..... **Respondent**  
22-A, Queens Road, Lahore.

**Date of Hearing:** September 13, 2023

**On behalf of:**

**Complainant:** Brig. (Rtd.) Bakhtiyawar Lal Hussain, Director Services (BTPL)

**Respondent:** Mr. Naeem Qasim, Addl. Manager, LESCO

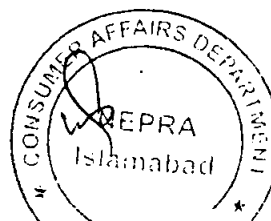
**Subject:-** **DECISION IN THE MATTER OF COMPLAINT FILED BY BRIG. BAKHTIYAWAR LAL HUSSAIN, DIRECTOR SERVICES (BTPL) UNDER SECTION 39 OF THE REGULATION OF GENERATION, TRANSMISSION AND DISTRIBUTION OF ELECTRIC POWER ACT, 1997 AGAINST LESCO REGARDING DELAY IN APPROVAL FOR CONSTRUCTION OF GRID STATION**

This decision shall dispose of the complaint filed by Brig. Bakhtiyawar Lal Hussain, Director Services, Bahria Town Private Limited (hereinafter referred to as "the Complainant") against Lahore Electric Supply Company Limited (hereinafter referred to as the "Respondent" or "LESCO"), under Section 39 of the Regulation of Generation, Transmission and Distribution of Electric Power Act, 1997 (hereinafter referred to as the "NEPRA Act").

2. The Complainant submitted that the case for the construction of a 132kV grid station in sector F, Bahria Town, Multan Road, Lahore was taken up with LESCO for approval however, the same is pending with LESCO. The Complainant further submitted that BTPL submitted an application to NEPRA for a grant of distribution license. The Complainant has requested that during the pendency of the distribution license, LESCO may be directed to approve the case for the construction of the grid station. The issue was taken up with LESCO and a hearing in the matter was held on September 13, 2023, at NEPRA Head Office, Islamabad which was attended by LESCO officials in person whereas the Complainant attended the same online. LESCO submitted that BTPL approached LESCO and submitted the design of the proposed GIS grid station at Bahria Town Lahore for an ultimate load of 45.36MW with the intent to have a one-point bulk supply under tariff C-3. The Management of Bahria Town was asked to provide approval of a distribution license from NEPRA, in order to process the case of the GIS grid station. However, the same is still pending.

*Decision - Brig. Bakhtiyawar Lal Hussain, Director Services, BTPL. (Case No. LESCO-NHQ-26347-07-23)*

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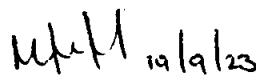
3. Please note, as per Regulation 5 of the National Electric Power Regulatory Authority Consumer Eligibility Criteria (Distribution Licensees) Regulations, 2022, for the Development of a Sponsored Dedicated Distribution System, *'where a Common Distribution System does not exist in a specified area in the service territory of a distribution licensee, a Sponsored Dedicated Distribution System may be developed either by the Sponsor itself in accordance with the approved standards of the distribution licensee or developed through the concerned distribution licensee on cost deposit basis.'* Therefore, there is no requirement of an approval of a distribution licence from NEPRA for the construction of or processing of the case for GIS grid station.

4. Foregoing in view, LESCO is directed to approve the case of BTPL for the construction of 132kV GIS grid station in Sector F, Bahria Town, Multan Road, Lahore subject to completion of all codal formalities and furnishing of an undertaking by BTPL to LESCO to the effect that BTPL will accept any decision of NEPRA on their application for grant of Distribution License or any other directions in this regard. Further, this office may be consulted before the energization of the said grid station.



(Lashkar Khan Qambrani)

Member (Consumer Complaints Tribunal)/  
Director (CAD)



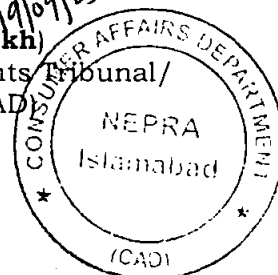
(Moqem ul Hassan)

Member Consumer Complaints Tribunal  
Assistant Legal Advisor (CAD)



(Naweed Illahi Shaikh)

Convener Consumer Complaints Tribunal/  
Director General (CAD)



Islamabad, September 19<sup>th</sup>, 2023