



National Electric Power Regulatory Authority

ISLAMIC REPUBLIC OF PAKISTAN

NEPRA Head Office

Ataturk Avenue (East) Sector G-5/1, Islamabad.

Ph:051-2013200, Fax: 051-2600021

**Consumer Affairs
Department**

TCD.05/ 3596 -2022
June 23, 2022

Chief Executive Officer,
Lahore Electric Supply Company (LESCO),
22-A, Queen's Road Lahore.

Subject: **DECISION IN THE MATTER OF COMPLAINT FILED BY M/S THE COOPERATIVE ENGINEERS TOWN SOCIETY LIMITED, DEFENCE ROAD, LAHORE UNDER SECTION 39 OF THE REGULATION OF GENERATION, TRANSMISSION AND DISTRIBUTION OF ELECTRIC POWER ACT, 1997, REGARDING HANDING OVER/TAKING OVER OF NETWORK OF THE COOPERATIVE ENGINEERS TOWN SOCIETY SECTORS**
LESCO-NHQ-8200/10/2021

Reference is made to the hearing held on June 06, 2022 at NEPRA Head Office, Islamabad regarding the subject matter.

2. Please find enclosed the decision of the NEPRA Consumer Complaints Tribunal in the subject matter for necessary action and compliance within thirty (30) days of receipt of the decision.

Encl: As Above


(Lashkar Khan Qambrani)
Director Consumer Affairs

Copy to:

1. Chief Engineer/Customer Services Director,
LESCO, 22-A, Queen's Road, Lahore.
2. Chief Engineer (Planning),
LESCO, 22-A, Queen's Road, Lahore.
3. Director (Commercial),
LESCO, 22-A, Queen's Road, Lahore.
4. Rana Rizwan Sibghatullah,
Addl. Manager, LESCO Complaint Cell,
LESCO, 22-A, Queen's Road, Lahore.
5. M/s The Cooperative Engineers Town Society Ltd.,
2nd Floor Commercial Centre, Block-D/2,
Sector "A", Engineers Town, Defence Road, Lahore.
0320-3620555



BEFORE THE
NATIONAL ELECTRIC POWER REGULATORY AUTHORITY
(NEPRA)

Complaint No. LESCO-NHQ-8200-10-2021

M/s The Cooperative Engineers Town Society Ltd; Lahore **Complainant**

Versus

Lahore Electric Supply Company (LESCO) **Respondent**
22-A, Queens Road, Lahore.

Date of Hearing: June 06, 2022

On behalf of:

Complainant: Mr. Muhammad Mazhar-ul-Ibad, C.E (P) Engineers Town

Respondent: Mr. Fazal Masood, C.E (P&D), LESCO
Mr. Nasir Ali, Addl. Manager (P&D), LESCO

Subject: **DECISION IN THE MATTER OF COMPLAINT FILED BY M/S THE COOPERATIVE ENGINEERS TOWN SOCIETY LIMITED, DEFENCE ROAD, LAHORE UNDER SECTION 39 OF THE REGULATION OF GENERATION, TRANSMISSION AND DISTRIBUTION OF ELECTRIC POWER ACT, 1997, REGARDING HANDING OVER/TAKING OVER OF NETWORK OF THE COOPERATIVE ENGINEERS TOWN SOCIETY SECTORS**

DECISION

Through this decision, the complaint dated April 27, 2022 filed by The Cooperative Engineers Town Society Ltd; Lahore (hereinafter referred to as the "Complainant" or "Society") against Lahore Electric Supply Company Limited (hereinafter referred to as the "Respondent" or "LESCO"), under Section 39 of the Regulation of Generation, Transmission and Distribution of Electric Power Act, 1997 (hereinafter referred to as the "NEPRA Act") is being disposed of.

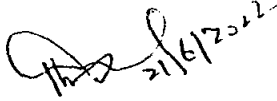
2. Brief facts of the case are that the electrification of The Cooperative Engineers Town Society Ltd, Lahore was approved in the year 1996 with ultimate load of 27 MW (30MVA). The Society vide their letter dated April 27, 2022 apprised that society is being fed through bulk supply tariff C2b and there is a difference of Rs. 7-8/unit of electricity charges between the said tariff and the tariff applicable on the residents residing outside the society. They have approached LESCO for handing over the network, however, LESCO did not take over the system with observation that the network has not been laid down as per DISCO's specifications. The Society vide letter dated May 17, 2022 informed that network of the society has been laid down as per approved design & specification and assured that they are ready to eliminate the deficiency if pointed out by LESCO during the process of handing/taking over, therefore, LESCO may be directed for handing/taking over the network.

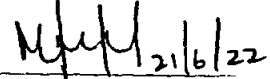
3. In order to arrive at an informed decision a hearing was held at NEPRA Head Office, Islamabad on June 06, 2022 which was attended by both the parties (i.e. LESCO officials & the Complainant). The case was discussed in detail in the light of available record and the

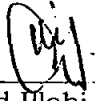
parties reiterated their earlier version. The representative of society assured that the society will pay charges for bringing the distribution network as per specification of LESCO if any such discrepancy is pointed out by LESCO. The Sponsored Dedicated System (SDDS) can be converted into Common Distribution System (CDS) in accordance with Clause-6 of Consumer Eligibility Criteria (Distribution Licensees) Regulations, 2022 which is reproduced as following:

"6. Conversion of Sponsored Dedicated Distribution System

- (1) The Sponsored Dedicated Distribution System may be converted into Common Distribution System on the request of the sponsor subject to the condition that it is developed in accordance with the approved standards of the distribution licensee.
 - (2) Where a distribution licensee converts the Sponsored Dedicated Distribution System into Common Distribution System in pursuance of a request made under sub-regulation(1), the augmentation and extension of the system shall be carried out by the distribution licensee without any charges from the sponsor provided that, notwithstanding conversion of the Sponsored Dedicated Distribution System into Common Distribution System, it shall not form part of the assets of the distribution licensee and the distribution licensee shall not be obliged to reimburse the cost of the Sponsored Dedicated Distribution System to the sponsor".
4. Foregoing in view, LESCO is directed to take over the distribution system of M/s The Cooperative Engineers Town Society Ltd, Lahore after completion of the codal formalities. However, the cost to bring the distribution network as per the specification of LESCO will be borne by M/s The Cooperative Engineers Town Society Ltd, Lahore.
5. A preliminary report in the matter be submitted within thirty (30) days.


(Lashkar Khan Qambrani)
Director, Member


(Moqem Ul Hassan)
Assistant Legal Advisor, Member


(Naweed Illahi Shaikh)
Director General, Convener

Islamabad, June 2/ , 2022.