



National Electric Power Regulatory Authority

ISLAMIC REPUBLIC OF PAKISTAN
NEPRA Head Office Attaturk Avenue (East),
Sector G-5/1, Islamabad.
Ph:051-2013200, Fax: 051-2600021

**Consumer Affairs
Department**

TCD 02/1113 -2024
March 07, 2024

Chief Executive Officer,
Islamabad Electric Supply Company (IESCO),
Street No 40, G-7/4,
Islamabad.

Subject: **DECISION IN THE MATTER OF COMPLAINT OF MR. MUHAMMAD ASIF
MEHMOOD REFERRED BY HONORABLE ISLAMABAD HIGH COURT VIDE
WERIT PETITION NO.4182/2023**
IESCO-NHQ-33584-01-24

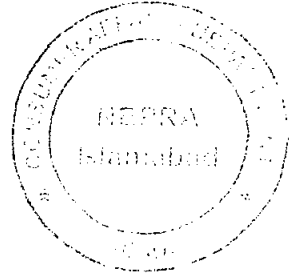
Please find enclosed herewith the order of the NEPRA Consumer Complaints Tribunal dated March 07, 2024 regarding the subject matter for necessary action.

Encl: As above


(Muhammad Abid)
Assistant Director (CAD)

Copy to:-

1. C.E/Customer Services Director,
Islamabad Electric Supply Company (IESCO),
Street No 40, G-7/4,
Islamabad.
2. Mr. Muhammad Asif Mehmood,
House No.145, Street No.11, Margalla Town,
Phase-1, Islamabad, (Presently Residing at
House No. 373, Gali No.5, Sector G-10/1,
Islamabad.





BEFORE THE
NATIONAL ELECTRIC POWER REGULATORY AUTHORITY
(NEPRA)

No. IESCO-NHQ-33584-01-24

Date of Hearings: 23rd January, 2024
31st January, 2024
15th February, 2024

On behalf of:

Complainant: Mr. Muhammad Asif Mehmood

IESCO: Mr. Muhammad Ubaid, Revenue Officer, IESCO

ORDER

Subject: DECISION IN THE MATTER OF COMPLAINT OF MR. MUHAMMAD ASIF MEHMOOD REFERRED BY HONORABLE ISLAMABAD HIGH COURT VIDE WRIT PETITION NO.4182/2023

This decision shall dispose of the complaint of Mr. Muhammad Asif Mehmood (hereinafter referred to as the "Complainant") in pursuance to the orders of the Islamabad High Court, dated December 23, 2023 passed in writ petition No.4182/2023 whereby the Court directed NEPRA to decide the case after providing an opportunity of hearing to the petitioner/complainant.

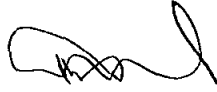
2. The Complainant in his petition raised the issue that IESCO is illogically charging tariff rate of peak hours for consumption of units in peak timings. During the hearing the Complainant raised the issue of non adjustment of net metering units in peak hours and non-provision of benefit of net metering by IESCO since installation of net metering system. The issue of non-provision of benefit of net metering by IESCO was taken up with IESCO. In order to comply with the above directions of the court, hearing was held on January 23, 2024, January 31, 2024 and February 15, 2024 at NEPRA Head Office, Islamabad. Subsequently, IESCO submitted report that the net metering units are being adjusted by IESCO.

3. The issue of the Complainant has been examined in detail in light of NEPRA (Alternative & Renewable Energy) Distributed Generation and Net Metering Regulations, 2015 read with SRO.1135(I)/2018 dated September 13, 2018. The ibid regulations provide that the kWh supplied by a Distributed Generator during peak hours shall be net off against the kWh supplied by a Distribution Company during

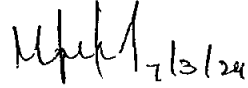


peak hours and the kWh supplied by a Distributed Generator during off peak hours shall be net off against the kWh supplied by a Distribution Company during off peak hours. In the instant case since units are being exported by the Complainant in off peak hours only and not in peak hours therefore the units are not adjustable for peak hours consumption.

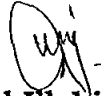
4. The case is disposed of in above terms.



(Lashkar Khan Qambrani)
Member Consumer Complaints Tribunal/
Director (CAD)



(Moqees ul Hassan)
Member Consumer Complaints Tribunal/
Assistant Legal Advisor (CAD)



(Naveed Illahi Shaikh) 07/03/24
Convener, Consumer Complaints Tribunal/
Director General (CAD)

Islamabad, March 07, 2024.

