



Before the Appellate Board
National Electric Power Regulatory Authority
(NEPRA)
Islamic Republic of Pakistan

NEPRA Office , Ata Turk Avenue (East), G5/1, Islamabad
Tel. No. +92 051 2013200 Fax No. +92 051 2600030
Website: www.nepra.org.pk E-mail: office@nepra.org.pk

No. NEPRA/AB/Appeal/055/POI/2020/ 276

March 10, 2022

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| 1. Mst. Zahoor Begum,
W/o. Muhammad Siraj,
House No. RS-2258,
Mohallah Muhammad Colony,
Bari Masjid, Machar Colony,
Maripur Road, Karachi | 2. Chief Executive Officer,
K-Electric, KE House,
39-B, Sunset Boulevard,
DHA-II, Karachi |
| 3. Asif Shajer,
Deputy General Manager,
K-Electric, KE House,
39-B, Sunset Boulevard,
DHA-II, Karachi | 4. Aneel Mumtaz,
25-G, Askari Apartments,
School Road, Cantt Karachi |
| 5. Ms. Tatheera Fatima,
Deputy General Manager,
K-Electric, First Floor,
Block F, Elander Complex,
Elander Road, Karachi | 6. Electric Inspector/POI
Karachi Region-II, Government of Sindh,
Plot No. ST-2, Block-N, North Nazimabad,
Near Sarina Mobile Market,
Main Sakhi Hasan Chowrangi, Karachi |

Subject: **Appeal Titled K-Electric Vs. Mst. Zahoor Begum Against the Decision Dated 23.12.2019 of the Provincial Office of Inspection to Government of the Sindh Karachi Region-II, Karachi**

Please find enclosed herewith the decision of the Appellate Board dated 25.02.2022, regarding the subject matter, for information and necessary action accordingly.

Encl: **As Above**


(Ikram Shakeel)
Deputy Director (M&E)/
Appellate Board

Forwarded for information please.

1. Director (IT) --for uploading the decision on NEPRA website



National Electric Power Regulatory Authority

Before Appellate Board

In the matter of

Appeal No.055/POI-2020

K-Electric Limited

.....Appellant

Versus

Mst. Zahoor Begum w/o Muhammad Siraj, House No.RS-2258,
Mohallah Muhammad Colony, Bari Masjid, Machar Colony,
Maripur Road, Karachi

.....Respondent

APPEAL UNDER SECTION 38(3) OF REGULATION OF GENERATION, TRANSMISSION, AND DISTRIBUTION OF ELECTRIC POWER ACT, 1997 AGAINST THE DECISION DATED 23.12.2019 PASSED BY PROVINCIAL OFFICE OF INSPECTION KARACHI REGION-II, KARACHI

For the Appellant:

Mr. Asif Shajer General Manager
Ms. Tatheera Fatima Deputy General Manager
Mr. Najamuddin Sheikh Deputy General Manager
Mr. Masahib Ali Manager
Mr. Naveed Irshad AEE

For the Respondent:

Mr. Aneel Mumtaz
Mr. M. Pervaiz

DECISION

1. As per facts of the case, the Respondent is a domestic consumer of K-Electric bearing Ref No.IA-58603 with sanctioned load of 1 kW and the applicable tariff category is A-1R. The Respondent filed a complaint before the Provincial Office of Inspection, Karachi Region-II, Karachi (the POI) and challenged the arrears of Rs.66,113/- till February 2016. During the pendency of the matter, the Respondent



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filed two more complaints before the POI in October 2018 and November 2018 for restoration of the electric supply of the premises. The above complaints of the Respondent were clubbed and disposed of by the POI vide single/consolidated decision dated 23.12.2019 (hereinafter referred to as the impugned decision), wherein the three detection bills i.e. (i) for the period May 2016 to July 2016, (ii) for July 2018 to November 2018 and (iii) Rs.19,659/- for 1,098 units for the period 06.03.2018 to 04.09.2018 were cancelled. K-Electric was directed to revise the entire assessed bills @ 150 units/month and to waive off the disconnection/reconnection charges during the pendency of the case.

2. Subject appeal has been filed against the above-referred decision by the K-Electric before the NEPRA. After issuing notice, hearing of the appeal was held at the NEPRA Reginal Office Karachi on 20.01.2022, which was attended by both the parties. At the outset of the hearing, the representatives for the K-Electric stated that the impugned decision has been implemented, as such the K-Electric did not intend to proceed further with the appeal. On the contrary, the representative for the Respondent repudiated the version of K-Electric and informed that the impugned decision was not implemented till that date. As per the representative of the Respondent, excessive billing was done by the K-Electric, which should be reduced to nil consumption and K-Electric should refund the amount already paid by the Respondent against the illegal, unjustified bills.

3. In view of the above statement of K-Electric, the appeal is disposed of as withdrawn.

As regards grievance of the Respondent with regard to non-implementation of the



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impugned decision, the Respondent may approach the POI pursuant to Clause 11(1) of the Sindh (Establishment & Powers of Office of Inspection) Order, 2004.

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Abid Hussain
Member/Advisor (CAD)

A handwritten signature in black ink, appearing to read 'Nadir Ali Khoso', is positioned above a horizontal line.

Nadir Ali Khoso
Convener/Senior Advisor (CAD)

Dated: 25.02.2022