



NATIONAL ELECTRIC POWER REGULATORY AUTHORITY

Islamic Republic of Pakistan

PRESS RELEASE

Islamabad, June 24, 2020

Subject: **UN-SCHEDULED LOAD SHEDDING AND ISSUANCE OF EXCESSIVE BILLS BY K-ELECTRIC**

NEPRA has taken notice of the news appearing in Media regarding excessive / un-announced load shedding by K-Electric in Karachi. Besides, it has come to knowledge of the Authority through Media reports that inflated electricity bills are being charged to the consumers of K-Electric. In this regard, strict directions have been given to the K-Electric to take remedial measures and submit a detailed report to the NEPRA immediately. Furthermore, the consumers who are receiving excessive bills are advised to file complaints with NEPRA Regional Office Karachi or through online at NEPRA's website along with documentary evidence, so that their issues could be taken up with K-Electric for redressal.