

NOTICE

COMPLAINTS REGARDING NET METERING

On the recommendations of the Authority, the requirement of distributed generation net metering licence up to 25KW capacity has been waived off. Accordingly, the distribution companies have been directed to process such requests/applications expeditiously.

2. In case the consumers have any complaint against DISCO(s) regarding the processing of net metering applications, they may lodge a complaint against DISCO on the official portal of the NEPRA. For further clarification, feel free to contact the following:

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The Authority in its Regulatory meeting No. RM 21-535 held on November 16, 2021 (F/A) has directed that a portal shall be developed to facilitate the consumer/vendors/installers of D.G facility to lodge complaints against DISCOs pertaining to net metering applications (if any). Accordingly, a notice has been prepared and submitted for your kind perusal/approval and allowing uploading the same on the NEPRA website (DFA).

(Ahmad Nadeem)
Deputy Director (Licensing)

Director (Licensing)

Director General (Licensing)